

FIFTH WHEELS & TRAVEL TRAILERS

# Reflection<sup>®</sup>

BY GRAND DESIGN RV



Reflection<sup>®</sup>  
BY GRAND DESIGN RV



**GRAND DESIGN<sup>®</sup>**  
RECREATIONAL VEHICLES







# Reflection<sup>®</sup>

## A CELEBRATION OF LUXURY, VALUE & TOWABILITY

Reflection's combination of luxury, value, and towability in one amazing package continues to exceed the expectations of our retail customers. Our industry leading pursuit of quality and commitment to building around the needs of our retail customers is what drives Reflection to the top of its class.



Fifth Wheels

150 Series Fifth Wheels

Travel Trailers



# BUILT TO A HIGHER STANDARD

## MAXIMUM INSULATION

### 1 FULLY LAMINATED WALLS (R-9)<sup>†</sup>

Sidewalls, rear wall, slideroom endwalls, and slideroom roof are all laminated construction with rigid foam insulation. Many competitors use soft fiberglass insulation in the rear wall and sliderooms that can settle over time and leave uninsulated air gaps.

<sup>†</sup> R-11 on bed slide models

### 2 DOUBLE INSULATED FLOOR (R-30)<sup>\*</sup>

The heated underbelly features a layer of radiant foil insulation and the main floor another layer of insulation.

The slideroom floors are also insulated with radiant foil. (R-24)<sup>\*</sup>

### 3 DOUBLE INSULATED ROOF (R-40)<sup>\*</sup>

A layer of fiberglass insulation and a layer of radiant foil insulation covers the full length of the roof.

### 4 DOUBLE INSULATED FRONT CAP (R-40)<sup>\*</sup>

Grand Design goes the extra mile by extending both the radiant foil and fiberglass insulation layers from the roof, and wraps them all the way around to the bottom of the front cap.

### 5 INSULATED GOOSENECK

A layer of fiberglass insulation under the gooseneck is a place often forgotten by others.

<sup>\*</sup>Equivalent R-Value

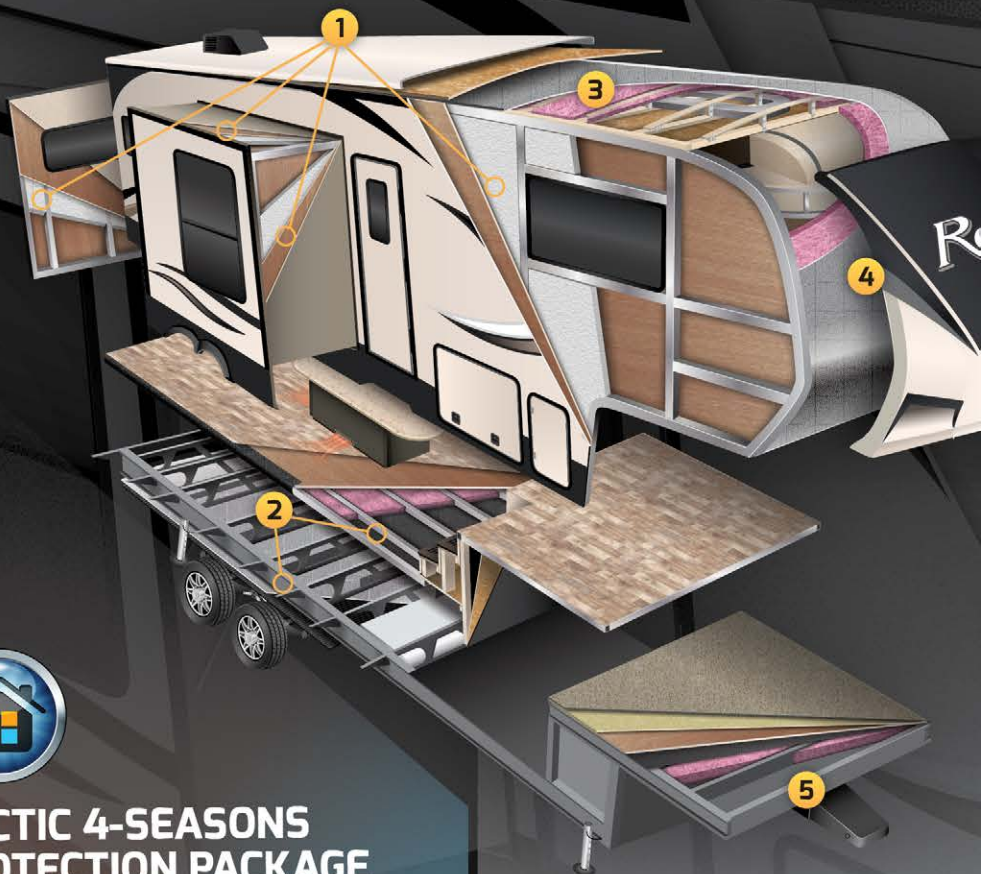
## MAXIMUM HEATING POWER

A high performance furnace and fireplace combine to deliver 40,000 BTU's or more of heating power.<sup>†</sup>

<sup>†</sup> Fireplace not available 150 Series (35,000 BTU)

## MAXIMUM FUNCTION

- Heated Holding Tanks
- Heated Utility Center & Storage Bay
- Heated & Enclosed Low Point Drains



## ARCTIC 4-SEASONS PROTECTION PACKAGE



Reflection's design has been put to the test in extreme temperatures ranging from ZERO to 100+ degrees. Third party extreme cold testing showed that the Reflection remained functional and achieved very comfortable temperatures.



Note: Testing was performed in a temperature controlled chamber, with temperatures ranging from -6°F to +101°F, and does not account for variables such as wind, humidity, and altitude. Due to the number of potential variables, temperatures reported during testing may differ from temperatures achieved during actual use of the unit in nature.

## BACKED TO A HIGHER STANDARD

Every Grand Design RV is backed with a class leading 3-year limited structural warranty. By selecting suppliers with similar philosophies, many components used on our coaches also carry an extended warranty through the component manufacturer.



- ▶ AXLES (5 Years)
- ▶ CHASSIS (3 Years)  
*(Main Steel Frame, Steel Frame Outriggers and Cross Members)*
- ▶ TIRE WARRANTY  
*(5 Years w/12 Month no questions asked replacement)*
- ▶ EXTERIOR GRAPHICS (5 Years)
- ▶ ROOF COVERING (12 Years)



# RACETRACK DUCTING

True Racetrack Ducting extends past each AC unit to allow for uninterrupted airflow from the front to the back of the coach.



These end loops in the ducting are essential for true "racetrack" movement.



## TYPICAL DUCTING

Typical ducting provides partial airflow with less cooling efficiency and creates airflow collision in the center.

## EVENFLOW HEATING SYSTEM

Evenly distributes heat from the front to the rear without vents in floor that collect dirt and debris.



## MORE OUTLETS!

Strategically placed outlets throughout.



## MOTION SENSOR LED LIGHTING

No more searching for light switches in the dark.

## OVERSIZED TANK CAPACITIES

Fill and empty your tanks less often.



## UNIVERSAL DOCKING STATION

All-in-one heated location with EZ winterization system and exclusive siphon feature (Fresh tank)



## UNOBSTRUCTED PASS THRU STORAGE

Clean storage area with slam latch baggage doors and magnetic catches.



# TRAVEL TRAILERS



315RLTS shown

*Reflection*<sup>®</sup>



Spacious Master Bath  
(315RLTS Shown)



Spacious Living/Galley Area  
(297RSTS Shown)



Residential Master Suite  
(297RSTS Shown)





285BHTS



287RLTS



297RLTS



312BHTS



315RLTS

EXTERIOR & CONSTRUCTION

Aerodynamic Front Cap w/ Max Turn Radius and Integrated LED Lights  
 Aluminum Wheels with E-Rated Tires  
 80% Tint Radius Safety Glass Windows  
 Battery Kill Switch in Pass Thru Storage Area  
 30# LP Bottles (2)  
 30" Radius Entry Door  
 Outside Speakers  
 Outside Shower (Utility Center)  
 Factory Installed Roof Ladder  
 Under Carriage Spare Tire and Carrier  
 High-Capacity Water Pump with Interior and Exterior Switch  
 Extra Large 1 1/2" Fresh Water Drain Valve  
 Gel Coated Fiberglass Exterior  
 Walk-on Roof Decking w/ Residential 5" Truss Rafters (16" O.C.)  
 Fiberglass and Radiant Foil Roof and Front Cap Insulation  
 One-Piece TPO Roof Membrane with 12-Year Warranty  
 Easy Access Low Point Drain Valves  
 Laminated Aluminum Framed Side Walls & Rear Wall (R-9)  
 Laminated Aluminum Framed Roof and End Walls in Slide Rooms (R-9)  
 Aluminum Framed Main Floor (R-30\*)  
 Residential Wood Framed Roof (R-40\*)

\* Equivalent R-Value

KITCHEN & INTERIOR

Gunstock Fixtures and Hardware  
 Deep Undermount Kitchen Sink  
 Hardwood Galley Slide Trim Mouldings & End Caps  
 Hardwood Panel Refrigerator Fronts  
 Hand Rubbed Maple Cabinet Doors  
 Solid Hardwood Drawer Fronts & Solid Core Cabinet Stiles  
 Pre-drilled and Screwed Cabinetry  
 Ball Bearing Full Extension Drawer Glides  
 Tri-Fold Hide-A-Bed Sofa  
 Large Panoramic Slide Room Windows  
 Premium Congoleum Flooring (Ductless Flooring Throughout Living Area)  
 Residential Style Window Treatment w/ Pleated Night Shade  
 LED Lighting Throughout with Motion Sensors (Key Areas)

BED & BATH

King Size Wardrobe  
 Pillowtop Mattress w/ Residential Bedspread  
 Oversized Underbed Storage  
 Bedroom Heat Registers  
 Closeable A/C Vents  
 TV and Cable Prep  
 Spacious Shower with Glass Door & Wide View Skylight  
 Power Vent Fan, Heat Duct and A/C Vents in Bathroom  
 Extra Large Lav Top with Stainless Steel Sink  
 Large Medicine Cabinet with Mirror

PEACE OF MIND PACKAGE

Mandatory

Residential Cabinetry  
 Solid Surface Countertops & Sink Covers  
 Aluminum "Tread Lite" Entry Steps  
 Metal Slam Baggage Doors with Magna Latch  
 8 cu.ft. Double Door Refrigerator w/ Ext. Thermostat Control  
 17.8 Gal./Hr. Quick Recovery Water Heater  
 Porcelain Toilet with Foot Pedal Flush  
 Residential Single Lever Faucet with Pullout Sprayer  
 Universal All-In-One Docking Station  
 Black Tank Flush  
 Heated Theatre Seats w/ Massage and LED Lights (Most Models)  
 Residential Booth Dinette  
 LP Quick Connect  
 Nev-R-Adjust Brakes

ULTIMATE POWER PACKAGE

Mandatory

One-Touch Electric Awning with LED Light  
 Power Stabilizer Jacks  
 HDMI/AM/FM/CD/DVD Bluetooth Stereo System  
 High Definition LED Television w/ Swing Arm (Living Area)  
 50 AMP Electrical Service w/ Detachable Pwr Cord w/ LED Light  
 Wired and Framed for 2nd A/C in Bedroom  
 Convection Microwave Oven  
 15k BTU Ducted A/C  
 Maxx Air Fan w/ Rain Sensor

ARCTIC 4-SEASONS PROTECTION PACKAGE

Mandatory

35k BTU High Capacity Furnace  
 Thermofoil Wrapped Frame & Subfloor (Beneath Main Holding Tanks)  
 Heated and Enclosed Underbelly w/ Circulating Heat  
 Heated and Enclosed Dump Valves  
 Zero Degree Extended Season Enjoyment  
 EZ Winterization Valve in Utility Center  
 Insulated Slide-out Floors  
 Attic Vent, Double Insulated Roof and Front Cap

OPTIONS

Free Standing Table w/ Storage Drawer and 4 Chairs (2 folding) (NA 285BHTS & 287RLTS)  
 Dual Pane Windows  
 Tri-Fold Sofa IPO Theatre Seating (312BHTS)  
 2nd A/C 13.5k BTU Ducted  
 King Bed (315RLTS)  
 2nd Awning (315RLTS only - Forced)  
 2" Receiver Hitch Upgrade (Mandatory)

	285BHTS	287RLTS	297RSTS	312BHTS	315RLTS
UVW (lbs.) <sup>†</sup>	7,628	7,224	7,895	8,991	8,994
Hitch Weight (lbs.) <sup>†</sup>	793	727	795	955	1,065
GVWR (lbs.)	9,495	9,495	9,995	10,995	10,995
Length <sup>‡</sup>	35' 7"	32' 7"	33' 11"	37' 4"	37' 11"
Height	11' 6"	11' 6"	11' 5"	11' 5"	11' 5"
Tank Cap. (gal.)**	60 86 43	60 86 43	60 86 43	60 86 43	60 118 43
Wheel Size	15"	15"	15"	16"	16"

\*\* Fresh Gray Waste

<sup>†</sup>Based on average weight    <sup>‡</sup>Hitch to rear



# 150 SERIES FIFTH WHEELS



295RL shown

*Reflection*<sup>®</sup>

## HALF-TON TOWABLE REDEFINED

1/2 TON TRUCK TOW RATING



FIFTH WHEEL DRY WEIGHT (UVW)



1/2 TON TRUCK PAYLOAD CAPACITY



FIFTH WHEEL HITCH WEIGHT



## SHORT BED FRIENDLY!

90° TURNING RADIUS WITHOUT A SLIDER HITCH IN A 5.5 FT TRUCK BED

TURNING POINT SWIVEL PIN BOX



Spacious Living/Galley Area  
(230RL Shown)



Residential Master Suite  
(230RL Shown)





**230RL**



**260RD**



**273MK**



**290BH**



**295RL**

## EXTERIOR & CONSTRUCTION

Aerodynamic Front Cap with Max Turn Radius  
 Marine Grade LED Hitch Light  
 Rubberized Suspension Equalizer  
 15" Aluminum Wheels with E-Rated Tires  
 80% Tint Radius Safety Glass Windows  
 Battery Kill Switch in Pass Thru Storage Area  
 30# LP Bottles (2)  
 30" Radius Entry Door  
 Outside Speakers  
 Outside Shower (*Utility Center*)  
 Under Carriage Spare Tire and Carrier  
 High-Capacity Water Pump with Interior and Exterior Switch  
 Extra Large 1 1/2" Fresh Water Drain Valve  
 Gel Coated Ivory Fiberglass Exterior  
 Residential 5" Truss Rafters (16" O.C.)  
 Factory Installed Roof Ladder with Walk-on Roof Decking  
 Fiberglass and Radiant Foil Roof and Front Cap Insulation  
 One-Piece TPO Roof Membrane with 12-Year Warranty  
 Easy Access Low Point Drain Valves  
 Laminated Aluminum Framed Side Walls & Rear Wall (R-9)  
 Laminated Aluminum Framed Roof and End Walls in Slide Rooms (R-9)  
 Aluminum Framed Main Floor (R-30\*)  
 Residential Wood Framed Roof (R-40\*)

\* Equivalent R-Value

## KITCHEN & INTERIOR

Gunstock Fixtures and Hardware  
 Hardwood Galley Slide Trim Moldings & End Caps  
 Hand Rubbed Maple Cabinet Doors  
 Solid Hardwood Drawer Fronts  
 Louvered Tread Steps to Bedroom  
 Pre-drilled and Screwed Cabinetry w/ Solid Core Cabinet Stiles  
 Ball Bearing Full Extension Drawer Glides  
 Heated Wall Hugger Theatre Seats w/ Massage & LED Lights (*Most Models*)  
 Large Panoramic Slide Room Windows  
 Premium Congoleum Flooring  
 Ductless Flooring Throughout Living Area  
 Residential Style Window Treatment  
 LED Lighting Throughout with Motion Sensors (*Key Areas*)  
 Pleated Night Shade Window Covering

## BED & BATH

King Size Wardrobe  
 60 x 80 Mattress w/ Residential Bedspread  
 Oversized Underbed Storage  
 Heat Registers and Closeable A/C Vents in Bedroom  
 TV and Cable Prep  
 30 x 36 Residential Walk-in Shower  
 Wide View Skylight Over Shower  
 Heat Duct and A/C Vents in Bathroom  
 Custom Designed Shower Pan and Surround  
 Power Vent Fan  
 Extra Large Lav Top with Stainless Steel Sink  
 Large Medicine Cabinet with Mirror

## PEACE OF MIND PACKAGE

Mandatory

90 Degree Turn Radius Pin Box (*Turning Point*)  
 Aluminum "Tread Lite" Entry Steps  
 8 cu.ft. Double Door Refrigerator w/ Ext. Thermostat Control  
 Residential Single Lever Faucet with Pullout Sprayer  
 Deep, Undermount Kitchen Sink with Cover  
 Residential Cabinetry  
 Universal All-In-One Docking Station  
 17.8 Gal./Hr. Quick Recovery Water Heater  
 Black Tank Flush  
 Baggage Doors with Magna Latch  
 Fiberglass Front Cap  
 Walk-on Roof  
 Aluminum Rims  
 Spare Tire and Carrier  
 Nitrogen Filled Radial Tires

## POWER PACKAGE

Mandatory

One-Touch Electric Awning with LED Light  
 HDMI/AM/FM/CD/DVD Bluetooth Stereo System  
 High Definition LED Television w/Swing Arm (*Living Area*)  
 30 AMP Electrical Service  
 Detachable Power Cord with LED Light  
 15k BTU Ducted A/C  
 LED Interior Lighting  
 Motion Sensor Pass Thru Lighting (*LED*)  
 Motion Sensor Entry Lighting (*LED*)

## ARCTIC 4-SEASONS PROTECTION PACKAGE

Mandatory

35k BTU High Capacity Furnace  
 Thermofoil Wrapped Frame and Subfloor  
 (*Beneath Main Holding Tanks*)  
 Heated and Enclosed Underbelly w/Circulating Heat  
 Heated Pass Thru Storage Area  
 Heated and Enclosed Dump Valves  
 Zero Degree Extended Season Enjoyment  
 EZ Winterization Valve in Utility Center  
 Insulated Slide-out Floors  
 Attic Vent  
 Double Insulated Roof and Front Cap

## OPTIONS

78" Theatre Seating IPO Dinette (*273MK and 290BH only*)  
 Tri-Fold Sofa IPO Theatre Seating (*230RL Only*)  
 Free Standing Table and Chairs (*230RL and 295RL only*)  
 2nd AC Low Profile 13.5k BTU (*273MK, 290BH and 295RL only*)  
 2" Receiver Hitch (*Mandatory*)  
 Dual Pane Windows

†Based on average weight ‡Hitch to rear

	230RL	260RD	273MK	290BH	295RL
UVW (lbs.)†	6,945	7,225	7,416	8,194	8,496
Hitch Weight (lbs.)†	1,195	1,325	1,328	1,280	1,391
GVWR (lbs.)	9,495	9,495	9,495	9,995	9,995
Length‡	28' 1"	29' 9"	29' 11"	34' 1"	32' 9"
Height	12' 0"	12' 0"	12' 0"	12' 0"	12' 0"
Tank Cap.**	52 71 39	52 71 39	52 71 39	52 78 39	52 78 39

\*\* Fresh Gray Waste

150 SERIES FIFTH WHEELS



# FIFTH WHEELS



367BHS shown

**Reflection**



28BH



29RS



31MB



303RLS



**ONE-TOUCH  
AUTO LEVELING**



**PEACE OF MIND  
TOWING**

Nev-R-Adjust brakes, bronze bushings and wet bolts, rubberized suspension equalizer



**Spacious Master Bath**  
(Bed slide models shown)



**Residential Master Suite**  
(Bed slide models shown)

	28BH	29RS	31MB
UVW (lbs.)†	8,895	8,615	9,726
Hitch Weight (lbs.)†	1,545	1,538	1,820
GVWR (lbs.)	10,995	10,995	11,995
Length‡	33' 10"	30' 11"	36' 2"
Height	12' 0"	12' 0"	12' 0"
Tank Cap. (gal.)**	60 86 43	60 75 43	60 75 43
Wheel Size	16"	16"	16"

\*\* Fresh Gray Waste †Based on average weight ‡Hitch to rear





**311BHS**



**320MKS**



**337RLS**



**367BHS**

303RLS	311BHS	320MKS	337RLS	367BHS
9,385	11,185	10,495	10,570	12,474
1,725	2,180	1,960	2,090	2,665
11,995	13,995	13,995	13,995	14,995
32' 5"	36' 10"	34' 8"	35' 6"	41' 0"
12' 2"	12' 2"	12' 6"	12' 6"	12' 6"
60 87 47	60 87 87	60 86 47	60 87 47	60 94 47
16"	16"	16"	16"	16"

**EXTERIOR & CONSTRUCTION**

- Aerodynamic Front Cap with Max Turn Radius
- Marine Grade LED Hitch Light
- LED "Night Lights" Under Bedroom Slide
- Rubberized Suspension Equalizer
- Aluminum Wheels with E-Rated Tires
- 80% Tint Radius Safety Glass Windows
- Battery Kill Switch in Pass Thru Storage Area
- Extended Pin Box
- 30# LP Bottles (2)
- 30" Radius Entry Door
- Outside Speakers
- Outside Shower
- Factory Installed Roof Ladder
- Under Carriage Spare Tire and Carrier
- High-Capacity Water Pump with Interior and Exterior Switch
- Extra Large 1 1/2" Fresh Water Drain Valve
- Gel Coated Ivory Fiberglass Exterior
- Residential 5" Truss Rafters (16" O.C.)
- Walk On Roof Decking
- Fiberglass and Radiant Foil Roof and Front Cap Insulation
- One-Piece TPO Roof Membrane with 12-Year Warranty
- Easy Access Low Point Drain Valves
- Laminated Aluminum Framed Side Walls & Rear Wall (R-9)
- Laminated Aluminum Framed Roof and End Walls in Slide Rooms (R-9)
- Aluminum Framed Main Floor (R-30\*)
- Residential Wood Framed Roof (R-40\*)

\* Equivalent R-Value

**KITCHEN & INTERIOR**

- Gunstock Fixtures and Hardware
- Deep, Undermount Kitchen Sink
- Hardwood Galley Slide Trim Moldings & End Caps
- Hardwood Panel Refrigerator Fronts
- Hand Rubbed Maple Cabinet Doors
- Solid Hardwood Drawer Fronts
- Louvered Tread Steps to Bedroom
- Solid Core Cabinet Stiles
- Pre-drilled and Screwed Cabinetry
- Ball Bearing Full Extension Drawer Glides
- Tri-Fold Hide-A-Bed Sofa (Model Specific)
- Large Panoramic Slide Room Windows
- Premium Congoleum Flooring
- Ductless Flooring Throughout Living Area
- Residential Style Window Treatment
- LED Lighting Throughout with Motion Sensors (Key Areas)
- Roller Shade Window Covering (Night Shades 28BH and 29RS)

**BED & BATH**

- King Size Wardrobe
- Pillowtop Mattress w/Residential Bedspread
- Oversized Underbed Storage
- Bedroom Heat Registers
- Closeable A/C Vents
- TV and Cable Prep
- Spacious Shower with Glass Door
- Wide View Skylight Over Shower
- Heat Duct and A/C Vents in Bathroom
- Power Vent Fan
- Extra Large Lav Top with Stainless Steel Sink
- Large Medicine Cabinet with Mirror

**PEACE OF MIND PACKAGE**

Mandatory

- Residential Cabinetry
- Solid Surface Countertops
- Solid Surface Sink Covers
- Aluminum "Tread Lite" Entry Steps
- Metal Slam Baggage Doors with Magna Latch
- 8 cu.ft. Double Door Refrigerator w/ Ext. Thermostat Control
- 17.8 Gal./Hr. Quick Recovery Water Heater
- Porcelain Toilet with Foot Pedal Flush
- Residential Single Lever Faucet with Pullout Sprayer
- Universal All-In-One Docking Station
- Black Tank Flush
- Residential Fireplace
- Heated Wall Hugger Theatre Seats w/ Massage & LED Lights (Most Models)
- Residential Booth Dinette
- LP Quick Connect
- Nev-R-Adjust Brakes

**ULTIMATE POWER PACKAGE**

Mandatory

- One-Touch Electric Awning with LED Light
- One-Touch Auto Leveling
- HDMI/AM/FM/CD/DVD Bluetooth Stereo System
- High Definition LED Television w/Swing Arm (Living Area)
- 50 AMP Electrical Service (290BH and 295RL only)
- Wired and Framed for 2nd A/C in Bedroom
- Residential Microwave Oven
- Detachable Power Cord with LED Light
- 15k BTU Ducted A/C
- Maxx Air Fan w/ Rain Sensor

**ARCTIC 4-SEASONS PROTECTION PACKAGE**

Mandatory

- 35k BTU High Capacity Furnace
- Thermofoil Wrapped Frame and Subfloor (Beneath Main Holding Tanks)
- Heated and Enclosed Underbelly w/Circulating Heat
- Ducted Heat to Pass Thru Storage Area
- Heated and Enclosed Dump Valves
- Zero Degree Extended Season Employment
- EZ Winterization Valve in Utility Center
- Insulated Slide-out Floors
- Attic Vent
- Double Insulated Roof and Front Cap

**OPTIONS**

- Free Standing Table w/Storage Drawer and 4 Chairs (2 folding) (NA 28BH)
- Dual Pane Windows
- 78" Theatre Seating IPO Booth (28BH only)
- 2nd A/C Low Profile 13.5k BTU Ducted
- King Bed (320MKS, 337RLS, 367BHS)
- 2nd Awning (Forced) (NA 28BH and 29RS)
- 2" Receiver Hitch Upgrade (Mandatory)

Because of our commitment to continuous product improvement, Grand Design Recreational Vehicles reserves the right to change components, standards, options, specifications, and materials without notice and at any time. Photos may show optional equipment which may not be included in the standard purchase price of the featured unit. Be sure to review current product details with your local dealer before purchasing. Rev 12.07.18

**FIFTH WHEELS**



# We Strive For Nothing Less Than Customers for Life!

**Thank you for taking the time to tour our coach. We would like to share what sets Grand Design RV Company apart from all other RV manufacturers and why this difference is important.**

Grand Design's founders were part of the ownership team of the largest travel trailer and fifth wheel manufacturer in the world. While proud of this accomplishment, it became difficult to stay in touch with customers, employees, and ultimately the quality of the final product. It was obvious there was a better way.

In 2011, we started with a blank canvas to pursue that better way, a different way, than what had been done before. A company whose culture requires a long-term, personal connection with customers, employees, and dealers – that company is Grand Design RV. This business model of doing the right thing has led us to unparalleled years of growth.

## LONG TERM VALUE

Everything we do at our company is designed to build long term value in what we offer our customers, "more features and superior value for your dollar."

## CUSTOMER FOCUS

Our focus, from the very first day we opened our doors, revolves around our customers. Your satisfaction is our future.

## STAYING CONNECTED

Magic happens when the CEO and Senior Management actively work with the production facilities to help build the team and develop products.

## EXPERIENCED WORKFORCE

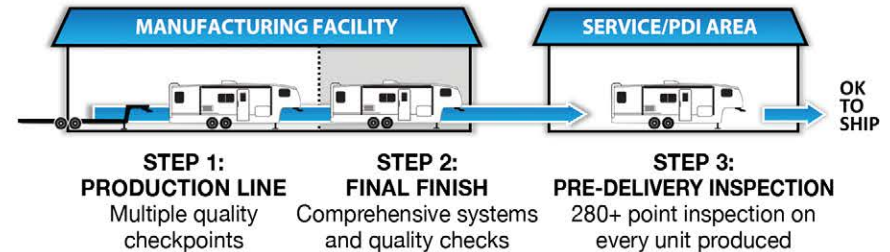
Our local workforce has been hand-picked and has an excellent reputation for second-to-none industry craftsmanship.

## CLASS LEADING WARRANTY

We back every one of our coaches with a 3-year limited structural warranty.

## RAISING THE QUALITY BAR

We put every Grand Design RV through a series of quality inspection gates during the manufacturing process. Once completed, the unit undergoes a comprehensive "final finish" inspection. At this point, most manufacturers ship their coaches onto the dealer for retail sale. We aren't most manufacturers. Every one of our coaches are shipped to a PDI (Pre-Delivery Inspection) area where they are put through a rigorous 280+ point inspection checklist. It is only after PDI certification that we deem a unit ready to ship to our dealers.



## SUPERIOR SERVICE

Anything built by humans that travels down the open road is subject to issues. It's how those issues are addressed that makes Grand Design stand out. Don't just take our word for it, visit the Reflection owners page (Grand Design Reflection Owners) or (Grand Design RV Owners) on Facebook and see for yourself. We take care of our customers after the sale. An informed customer will be a Grand Design customer!

At Grand Design our goal is simple – continue leading the industry with quality products while improving the customer's RV experience before, during and after the sale. We strive for nothing less than customers for life and we would be honored to personally welcome you to the Grand Design RV family!

Warmest Regards,  
*Don Clark*  
President / CEO / Co-Founder



Grand Design RV was created in 2012 and founded by close friends Don Clark and brothers Ron and Bill Fenech (Representing over 80 combined years of experience in the RV Industry).