

II. WHAT THIS SERVICE CONTRACT COVERS

During the Service Contract Term, **We** will remedy any covered **Breakdown** of the following parts less **Your Deductible**.

At the Administrator's option, replacement parts used in covered repairs may include new, remanufactured, used or non-original equipment manufacturer parts.

COMPREHENSIVE COVERAGE

When the Comprehensive Coverage Plan has been selected in the Service Contract Information section on the Information Schedule, **We** will remedy any **Breakdown** of **Your RV** except items listed under Service Contract Section V. **"What This Service Contract Does Not Cover."**

STATED COVERAGE

When the Stated Coverage Plan has been selected in the Service Contract Information section on the Information Schedule, only the following parts are covered. Parts not listed are not covered.

MOTOR HOME ONLY

Parts Covered

NOTE: Items marked with an * are covered only if damaged by the failure of an internally lubricated moving part.

ENGINE (GAS AND DIESEL) All internally lubricated engine parts including pistons, piston rings, crankshaft and main bearings, fly wheel, connecting rods and bearings, camshaft and bearings, timing chain or belt, timing gears, tensioners/guides, intake and exhaust valves, valve springs, valve guides, oil pump and oil pump housing, push rods, rocker arms, rocker arm shafts, hydraulic and solid lifters, intake and exhaust manifold, distributor shaft and housing, harmonic balancer, metal valve covers, timing gear cover, air filter and housing, water pump, vacuum pump, thermostatically controlled air intake, oil pan; engine block* and heads*.

TRANSMISSION All internal parts; torque converter; transmission control module; mounts; covers, pans and cases*, cooler and metal cooler lines.

DRIVE AXLE ASSEMBLY (FRONT AND REAR) All internal parts contained within the differential housing, transaxle housing and final drive housing. Axle shafts, constant velocity/tripod joints, universal joints, drive shafts, hub bearings, supports, differential housing*, transaxle housing* and final drive housing*.

SUSPENSION (FRONT AND REAR) McPherson struts (excluding replaceable cartridge); strut bar and bushing; upper and lower control arms, shafts and bushings; upper and lower ball joints; steering knuckles; wheel bearings; stabilizer shaft, linkage and bushings; kingpin and bushing; torsion bars; spindle and spindle supports; coil and leaf springs; shackles and shackle bushings; height sensor; compressor; lines and bags; rubber suspension systems; air dryer.

STEERING All internally lubricated parts of the steering gear box; rack and pinion gear; power steering pump; main and intermediate steering column shafts and couplings; cooler and metal cooler lines; power cylinder; Pitman arm; idler arm; tie rod and tie rod ends; steering damper; center link; drag link; control valve and cylinder; tilt/telescoping steering assembly; gear housing*.

AIR CONDITIONING Compressor; compressor mounting brackets; clutch; clutch pulley; clutch coils; condenser; evaporator; POA valve; expansion valve; suction valve; accumulator; orifice tube; temperature control programmer; power module; idler pulley and bearing; receiver-dryer; blower motor; blower motor fan; high/low cut off switches; pressure cycling switch; ducts and outlet hoses, AC control head.

BRAKES Master cylinder; power assist booster; wheel cylinders; combination valves; equalizer valve; hydraulic control unit; brake pedal assembly; hydraulic lines and fittings; disc calipers; power brake cylinder; backing plates; clips, springs and retainers; self-adjusters; parking brake linkage and cables; rear actuators.

ELECTRICAL Starter; alternator; voltage regulator; distributor; wiring harness; solenoid; relays; coils; manually operated switches; front and rear wiper motors; gauges; window motors and controls; power antenna and motors; seat motors; power door locks; cruise control transducers, engagement switch and servo; turn signal switch; horn; horn switches; remote control mirror motors; remote control spotlight system; dashboard clock; dual battery paralleling switch; back-up alarm; window defrosters.

ELECTRONICS Fuel injection sensors, control module and injectors; electronic ignition module; electronic anti-detonation sensors and controller; electronic driver information display and module; electronic mixture control unit and sensors; electronic anti-lock brake system (ABS); relays.

HEATING/COOLING Water pump including impeller shaft, bearings and bushings; radiator; radiator brackets; engine thermostat; heater core; fan; fan clutch; fan motor and controller module; coolant recovery unit; fan shroud; electric block heater; heater ducts and cabins.

FUEL DELIVERY Fuel pump; fuel tanks; metal fuel lines; metal fittings; fuel pressure regulator; fuel distributor; fuel injection pump; fuel injectors (except for wear and tear or contamination); vacuum assist booster pump; auxiliary tank switch.

CHASSIS FRAME Metal frame only.

INTERIOR AND EXTERIOR Hood hinges; hood latches; hood gas cylinders; hood springs; door handles; door hinges; seat tracks; courtesy map light assembly; glove box door and hinges; glove box lock; shift lever.

SEALS AND GASKETS

a. **NEW RVs** Seals and gaskets for all covered components are covered.

b. **USED RVs** Seals and gaskets for all covered components are covered only in connection with the repair or replacement of a covered component listed above.

II. WHAT THIS SERVICE CONTRACT COVERS (CONTINUED)

MOTOR HOME, COACH ONLY, TRAVEL TRAILER, FIFTH WHEEL, FOLDING CAMPERS AND SLIDE-IN

Parts Covered

HOT WATER HEATER Inner tank, pressure valve, burner assembly, thermostat, thermocouple, gas valve, electronic ignition assembly, P.C. board, heating elements, wiring harness and switches, fittings, connections, control panel.

WASTE SYSTEM Fittings and piping in relation to shower, sink(s) and toilet (except electrical). Toilet (except electrical toilets), holding tanks, vacuum breaker, gate valves, inlet valve, ball valve, fittings, connections, probe harness and traps (excluding probes) are covered.

FRESH WATER SYSTEM Water pump, compressor, water tank, water lines, fittings (CPVC excluded), basic faucets and probe harness (excluding probes).

AIR CONDITIONING (Roof-mounted 110V or central) Compressor, evaporator, capacitors, relays, thermostat, condenser, heat pump, fans, PC boards, heating elements, heat strips, control panel, accumulator, expansion valve, receiver dryer, blower motor, bathroom vent motor, high/low cut off switch, switches, electronic module, reversing valve, pressure cycling switch, ducts and ductwork.

RANGE AND OVEN Burner assembly, igniter, ignition assembly, thermostat, thermocouple, burner valves, microwave oven, convection oven, power hood, PC board, fittings, connections and oven control valve.

L.P. GAS SYSTEM Regulators, gas bottles (except valves), mounting brackets, gauges, pigtails, LP lines, fittings, connections, automatic shut off system and shut off switches. LP detectors are covered; however, LP detectors are added components. Coverage applies to LP detectors that are Factory Installed or Factory Approved Dealer Factory Installed. LP detectors purchased by **You** and installed by non-Factory Installed or non-Factory Approved Dealer Factory Installed will NOT be covered.

HEATING SYSTEM Furnace igniter, burner assembly, gas valve, thermostat, blower motor and assembly, heat pump, heat strips, fan motor, fans, fittings, connections, ducts, ductwork, PC board, thermocouple, relays and switches.

REFRIGERATOR Thermostat, 2-way or 3-way cooling unit, burner assembly, igniter, control panel, PC board, thermocouples, eyebrow board and lower board, relays, switches, fittings, connections, electric heating elements and wiring harness.

AUXILIARY POWERPLANT/GENERATOR (Factory Installed or Factory Approved Dealer Installed) All internally lubricated parts of the power plant engine, starter, switches, voltage regulator, generator assembly, cylinder block and head if damaged by the failure of an internally lubricated part, power converter, hour meter, inverter, interior monitor/control panel, and PC board. The carburetor and portable generator units are excluded.

POWER STEP Power step motor and power step control module, interior monitor/control panel.

ELECTRICAL SYSTEMS Inverters, power cable, monitor panel, modular circuit boards, electric heater, wiring, basic switches and outlets.

AUDIO SYSTEMS (Factory Installed or Factory Approved Dealer Installed) Non-in dash stereo receiver, cassette and/or CD player.

CONVERTER/BATTERY CHARGER Cooling fan and motor, electric relays, and circuit board.

SURGE/ELECTRICAL TRAILER BRAKES Master cylinder, wheel cylinder, hydraulic or electric brake actuator, drums, backing plates, breakaway switch, and magnets.

TRAILER SUSPENSION SYSTEM Coil and leaf springs, axles, spindles, spindle supports, wheel bearings (visible play only), and shackles, shackle bushings, actuators. Wheelhubs if damaged by covered component.

FOLDING CAMPERS (Pop Up Trailers) Manual or electrical crank assembly and cables.

VENTILATION AND EXHAUST FANS Thermostat, switches, relays and motors.

AWNINGS Spring assemblies left and right side, awning motor (fabric, awning tube and lifter arms excluded).

SEALS AND GASKETS

a. **NEW RVs** Seals and gaskets for all covered components are covered.

b. **USED RVs** Seals and gaskets for all covered components are covered only in connection with the repair or replacement of a covered component listed above.

III. ADDITIONAL BENEFITS

1. RENTAL REIMBURSEMENT (Motor Home Only)

When a **Breakdown** renders **Your RV** inoperable or unsafe to drive and requires **Your RV** to be held by a **Repair Facility** overnight for covered repairs, **We** will pay **Your** actual expenses to rent a replacement vehicle from a licensed rental agency not to exceed \$50 per day for a maximum of five (5) days for any one **Breakdown**. Rental benefits will be increased up to five (5) additional days (\$50 per day maximum) if **We** are notified of a parts delay within the first five (5) days of a rental period and a parts back order verification has been submitted.

2. EMERGENCY TRAVEL EXPENSE REIMBURSEMENT (Not available in Kentucky, New York and Texas)

If **Your RV** is disabled one hundred (100) miles or more away from **Your** home, **You** may be eligible for reimbursement up to \$600 (a maximum of \$200 per day for up to three (3) days from the date of disablement) for emergency commercial lodging, meals and transportation expenses incurred in the vicinity where **Your RV** disablement occurred. **Your RV** must be out of service overnight due to a covered repair to be eligible for Emergency Travel Expense Reimbursement.

III. ADDITIONAL BENEFITS (CONTINUED)

3. TOWING REIMBURSEMENT

When **Your RV** is inoperable or unsafe to drive and is within one hundred (100) miles of the **Selling Dealer**, **Your RV** must be towed to the **Selling Dealer** at the address shown on the Information Schedule. If **Your RV** is more than one hundred (100) miles from the **Selling Dealer** or the **Selling Dealer** is no longer at that address, call the **Administrator** for instructions before towing **Your RV** to a **Repair Facility**. **You** will only have to pay for covered costs in excess of \$500 per occurrence and for any non-covered expenses. Service must be a covered benefit under the terms and conditions of this Service Contract. This benefit is available only for the **RV** listed in the Recreational Vehicle Information Section of the Information Schedule.

4. SERVICE CALLS

In the event of a **Breakdown**, **We** will cover up to \$100 for on site service calls if the **RV** is a park model trailer, a trailer where the failure has caused the **RV** to be immobile and not towable, or a Motor Home when a slideout room or awning has stuck in an extended position causing it to be immobile and not towable.

5. FOOD SPOILAGE (Not available in California)

We will reimburse **You** up to \$150 per occurrence if **Your** refrigerator experiences a **Breakdown** due to a covered repair and service is not available for at least twenty-four (24) hours and food spoilage occurs.

6. FUEL/LP GAS REPLACEMENT

In the event **Your RV** experiences a **Breakdown** due to a fuel tank failure or requires fuel to be drained due to a **Breakdown** of a covered component, **We** will reimburse **You** up to \$100 for fuel and/or LP gas replacement. Receipt must be provided for reimbursement.

IV. OPTIONAL COVERAGES

The following Optional Coverages apply when the corresponding coverage has been purchased and the applicable check box has been marked on the Information Schedule.

1. **AUDIO/VISUAL** – Television: (32" or less): circuit boards, CRT power supply, control panel, picture tube and the tuner; TV antenna motors, A.M./F.M. stereo with cassette deck, MP3 and/or CD player: circuit boards, power supply, tuner assembly, heads, motors and amplifier; VCR/VCP/DVD: circuit board, CRT power supply, control panel, tape guide motor and video and audio heads, GPS navigation system, satellite dish motor and receiver. **(NEW RVs ONLY)**

2. **ULTRA ELECTRONIC HI TECH** – Electronic entrance: transmitter, touchpad, actuators, solenoids, servos and computer; thermometer, compass and power seat computer; anti-theft: remote transmitter, audible device and relay. **(NEW RVs ONLY)**

3. **WHEELCHAIR LIFT** – Electro-hydraulic motor, hydraulic pump, power control switch, manual hand pump, pressure release valve, steel frame and frame welds, locking handrails, actuator and relays. **(NEW RVs ONLY)**

4. **SEALS & GASKETS** – Seals and gaskets on covered components which prevent the loss of fluids or refrigerants. **(USED RVs ONLY)**

5. **DELUXE APPLIANCE** – Washer and dryer: drive motor, transmission, pulley, heating element, igniter, main controls, blower and water pump; dishwasher: drive motor, pulley, heating element and water pump; ice maker: condenser, compressor, ejector motor, gears, bearings, thermostat and relays; in-sink disposal: motor, flywheel, hammer, shredder and power switch; trash compactor: compactor motor, compacting ram(s) and relays; central vacuum cleaner: electric motor, armature and relays; kitchen center: (blender and food processor) electric motor and the control switches; external barbecue: burner, igniter and the control valves; rear camera and driver monitor; portable carbon monoxide/smoke detector, computer dash printed circuit boards, central locking system, electric fireplace, solar recharging system panels, regulators and wiring and aqua heat system. **(NEW & USED RVs)**

6. **HYDRAULIC/ELECTRIC LEVELING JACKS** – Electric motor, pump, jack assembly, control switches, sensors, actuator, lines, fittings, connections, cylinders, worm gears, tracks, electric switch and wiring harness. **(NEW & USED RVs)**

7. **HYDRAULIC/ELECTRIC SLIDE OUT ROOMS** – Electric motor, pump, jack assembly, control switches, sensors, actuator, lines, fittings, cylinders, worm gears, tracks, electric switch and wiring harness. THE SAME COMPONENTS ARE COVERED IN RAISED ROOF APPLICATIONS. **(NEW & USED RVs)**

V. WHAT THIS SERVICE CONTRACT DOES NOT COVER

MAINTENANCE AND PARTS NOT COVERED

THE FOLLOWING ARE NOT COVERED UNDER YOUR SERVICE CONTRACT:

- A. THE MAINTENANCE SERVICES AND PARTS DESCRIBED UNDER MAINTENANCE REQUIREMENTS AS SHOWN IN THIS SERVICE CONTRACT OR IN THE MANUFACTURER'S MAINTENANCE SCHEDULE FOR YOUR RV.
- B. OTHER NORMAL MAINTENANCE SERVICES AND PARTS INCLUDING BUT NOT LIMITED TO ENGINE TUNE-UP (INCLUDES SPARK PLUGS, GLOW PLUGS, IGNITION WIRES, DISTRIBUTOR CAP AND ROTOR), CARBURETOR, BATTERIES AND CABLES, FILTERS, LUBRICANTS OR FLUIDS, AIR CONDITIONING REFRIGERANT, ENGINE COOLANT, ALL HOSES AND BELTS (NOT SPECIFICALLY LISTED), WIPER BLADES AND WINDSHIELD WIPER ARMS, BRAKE PADS AND SHOES, BRAKE ROTORS AND DRUMS, SUSPENSION ALIGNMENT, CONSTANT VELOCITY BOOTS, TIRES, WHEEL COVERS, HUB CAPS, WHEEL RIMS, WHEELS, WHEEL BALANCING, SHOCK ABSORBERS, EXHAUST SYSTEM AND EMISSIONS SYSTEMS, EGR VALVE, CATALYTIC CONVERTER, MANUAL/HYDRAULIC CLUTCH ASSEMBLY, FRICTION CLUTCH DISC AND PRESSURE PLATE, AND CLUTCH THROWOUT BEARING, FUSES, CONSUMABLES, BOLTS AND FASTENERS, REFITTING, REPOSITIONING OR REALIGNING OF HOSES AND RUBBER PARTS.