

FIFTH WHEELS & TRAVEL TRAILERS

# REFLECTION<sup>®</sup>



**GRAND DESIGN<sup>®</sup>**  
RECREATIONAL VEHICLES



# REFLECTION



## A CELEBRATION OF LUXURY, VALUE & TOWABILITY

Reflection's combination of luxury, value, and towability in one amazing package continues to exceed the expectations of our retail customers. Our industry leading pursuit of quality and commitment to building around the needs of our retail customers is what drives Reflection to the top of its class.



Travel Trailers



150 Series Fifth Wheels



Fifth Wheels

# CONSTRUCTED TO A SUPERIOR STANDARD

## ARCTIC 4-SEASONS PROTECTION PACKAGE



Reflection's design has been put to the test in extreme temperatures ranging from ZERO to 100+ degrees. Third party extreme cold testing showed that the Reflection remained functional and achieved very comfortable temperatures.

Note: Testing was performed in a temperature controlled chamber, with temperatures ranging from -6°F to +101°F, and does not account for variables such as wind, humidity, and altitude. Due to the number of potential variables, temperatures reported during testing may differ from temperatures achieved during actual use of the unit in nature.

### MAXIMUM HEATING POWER

A high performance furnace and fireplace combine to deliver 40,000 BTU's or more of heating power.†

† (Model Specific)

### MAXIMUM FUNCTION

- Heated Holding Tanks
- Heated & Enclosed Low Point Drains
- Heated Utility Center & Storage Bay (FW only)
- 12 Volt Heat Pads on all Holding Tanks
- Dual Attic Vents
- Enclosed Gate Valves



### FULLY LAMINATED WALLS

Sidewalls, rear wall, slideroom endwalls, and slideroom roof are all laminated construction with rigid foam insulation. Many competitors use soft fiberglass insulation in the rear wall and sliderooms that can settle over time and leave uninsulated air gaps.

† R-11 on bed slide models



### DOUBLE INSULATED ROOF & FRONT CAP

A layer of fiberglass insulation and a layer of radiant foil insulation covers the full length of the roof. Grand Design goes the extra mile by extending both the radiant foil and fiberglass insulation layers from the roof, and wraps them all the way around to the bottom of the front cap.



### DOUBLE INSULATED FLOOR

The heated underbelly features a layer of radiant foil insulation and the main floor another layer of fiberglass insulation.

The slideroom floors are also insulated with radiant foil. (R-24)\*



### DOUBLE INSULATED FLOOR

The heated underbelly features a layer of radiant foil insulation and the main floor another layer of high density foam insulation.

The slideroom floors are also insulated with radiant foil. (R-24)\*



### INSULATED GOOSENECK

A layer of fiberglass insulation under the gooseneck is a place often forgotten by others.



### HEAVY DUTY INSULATED BAGGAGE DOORS

\*Equivalent R-Value

# CONSTRUCTED TO A SUPERIOR STANDARD

## RACETRACK DUCTING

True Racetrack Ducting extends past each AC unit to allow for uninterrupted airflow from the front to the back of the coach.



These end loops in the ducting are essential for true "racetrack" movement.



## TYPICAL DUCTING

Typical ducting provides partial airflow with less cooling efficiency and creates airflow collision in the center.



MAGNETIC STORAGE  
DOOR CATCHES



6' COILED HOSE  
BREAKAWAY CABLE



MOTION SENSOR  
LED LIGHTING



OVERSIZED  
TANK CAPACITIES



MORE OUTLETS



USB PORTS (2)



EXTERIOR  
COAX SAT/CABLE

## RAISING THE BAR IN CUSTOMER SERVICE & WARRANTY

### COVERS EXTENDED STAY

Many of our competitors have fine print in their warranty excluding you from coverage if you are full-timing in your coach. You won't find fine print like that in Grand Design's warranty.

Every Grand Design RV is backed with a class leading 3-year limited structural warranty. By selecting suppliers with similar philosophies, many components used on our coaches also carry an extended warranty through the component manufacturer.

### 3 YEAR LIMITED STRUCTURAL WARRANTY

**AXLES** (5 Years)

**CHASSIS** (3 Years)  
(Main Steel Frame, Steel Frame Outriggers  
and Cross Members)

**EXTERIOR GRAPHICS** (5 Years)

**ROOF COVERING** (12 Years)

**TIRE WARRANTY**  
(5 Years w/12 Month no questions asked  
replacement for manufacturer defects)

## TRAVEL TRAILERS



287RLTS



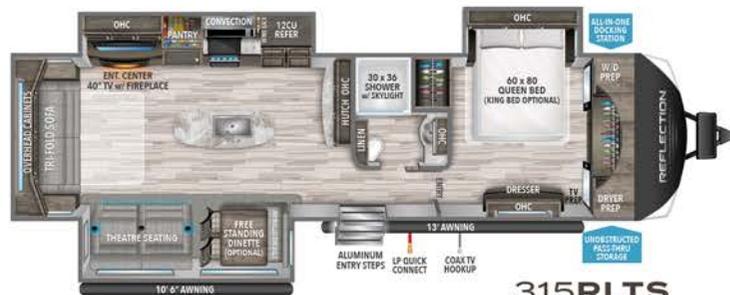
300RBTS



297RSTS



312BHTS



315RLTS



15,000 BTU  
DUCTED AC



35,000 BTU  
FURNACE



RECEIVER HITCH  
FOR CARGO / BIKES



50 AMP  
ELECT. SERVICE



UNOBSTRUCTED  
PASS-THRU STORAGE



HEAVY DUTY  
E-RATED TIRES



LIVING AREA 315RLTS



KITCHEN 312BHTS



LIVING AREA 287RLTS

## EXTERIOR & CONSTRUCTION

- Aerodynamic Front Cap w/ Max Turn Radius and Integrated LED Lights
- Aluminum Wheels with E-Rated Tires
- 80% Tint Radius Safety Glass Windows
- Battery Kill Switch in Pass Thru Storage Area
- 30# LP Bottles (2)
- 30" Radius Entry Door
- Outside Speakers
- Outside Shower (Utility Center)
- Factory Installed Roof Ladder
- Under Carriage Spare Tire and Carrier
- High-Capacity Water Pump with Interior and Exterior Switch
- Extra Large 2" Fresh Water Drain Valve
- Gel Coated Fiberglass Exterior
- Walk-on Roof Decking w/ Residential 5" Truss Rafters (16" O.C.)
- Fiberglass and Radiant Foil Roof and Front Cap Insulation
- One-Piece TPO Roof Membrane with 12-Year Warranty
- Easy Access Low Point Drain Valves
- Laminated Aluminum Framed Side Walls & Rear Wall (R-9)
- Laminated Aluminum Framed Roof and End Walls in Slide Rooms (R-9)
- Aluminum Framed Main Floor (R-30\*)
- Residential Wood Framed Roof (R-40\*)

\* Equivalent R-Value

## KITCHEN & INTERIOR

- Gunstock Fixtures and Hardware
- Deep Undermount Kitchen Sink
- Hardwood Galley Slide Trim Moldings & End Caps
- Hardwood Panel Refrigerator Fronts
- Hand Rubbed Maple Cabinet Doors
- Solid Hardwood Drawer Fronts & Solid Core Cabinet Stiles
- Pre-drilled and Screwed Cabinetry
- Ball Bearing Full Extension Drawer Glides
- Tri-Fold Hide-A-Bed Sofa
- Large Panoramic Slide Room Windows
- Premium Congoleum Flooring (Ductless Flooring Throughout Living Area)
- Residential Style Window Treatment
- LED Lighting Throughout with Motion Sensors (Key Areas)

## BED & BATH

- King Size Wardrobe
- Pillowtop Mattress w/ Residential Bedspread
- Oversized Underbed Storage
- Bedroom Heat Registers
- Closeable A/C Vents
- Cable/SAT Prep
- Spacious Shower with Glass Door & Wide View Skylight
- Power Vent Fan, Heat Duct and A/C Vents in Bathroom
- Extra Large Lav Top with Stainless Steel Sink
- Large Medicine Cabinet with Mirror

## PEACE OF MIND PACKAGE

Mandatory

- Residential Cabinetry
- Solid Surface Countertops & Sink Covers
- Aluminum Entry Steps
- Metal Slam Baggage Doors with Magna Latch
- 8 cu.ft. Double Door Refrigerator
- 17.8 Gal./Hr. Quick Recovery Water Heater
- Porcelain Toilet with Foot Pedal Flush
- High-Rise Faucet with Pullout Sprayer
- Universal All-In-One Docking Station
- Black Tank Flush
- Heated Theatre Seats w/ Massage & LED Lights (Most Models)
- Residential Booth Dinette
- LP Quick Connect
- 2" Receiver Hitch
- Roller Shades

## ULTIMATE POWER PACKAGE

Mandatory

- One-Touch Electric Awning with LED Light
- Power Stabilizer Jacks
- HDMI/AM/FM/CD/DVD Bluetooth Stereo System
- High Definition LED Television w/Swing Arm (Living Area)
- 50 AMP Service
- Wired and Framed for 2nd A/C in Bedroom
- 30" Convection Microwave Oven
- 15k BTU Ducted A/C
- Maxx Air Fan w/ Rain Sensor

## ARCTIC 4-SEASONS PROTECTION PACKAGE

Mandatory

- 12V Heat Pads on Holding Tanks
- 35k BTU High Capacity Furnace
- Thermofoil insulation under holding tanks
- Heated and Enclosed Underbelly w/Circulating Heat
- Heated and Enclosed Dump Valves
- Zero Degree Extended Season Enjoyment
- EZ Winterization Valve in Utility Center
- Insulated Slide-out Floors
- Dual Attic Vent | Double Insulated Roof and Front Cap

## OPTIONS

- Free Standing Table w/Storage Ottoman (NA 287RLTS, 300RBTS)
- Dual Pane Windows
- Tri-Fold Sofa IPO Theatre Seating (Model Specific)
- 2nd A/C 15k BTU Ducted
- King Bed (Bedside Models Only)
- 2nd Awning (315RLTS only - Forced)
- 12 cu. ft. Double Door Refrigerator (Forced / NA 297RSTS)
- 78" Theatre Seating IPO Booth Dinette (300RBTS only)

	UVW†	HITCH‡	GVWR	LENGTH‡	HEIGHT	CAPACITY	WHEEL
287RLTS	7,224	727	9,495	32' 9"	11' 5"	60 86 43	15"
297RSTS	7,895	795	9,995	33' 11"	11' 5"	60 86 43	15"
300RBTS	7,897	791	9,995	34' 8"	11' 5"	60 75 43	15"
312BHTS	9,105	995	10,995	37' 4"	11' 6"	60 86 43	16"
315RLTS	9,137	1,065	10,995	37' 11"	11' 6"	60 118 43	16"

†Based on average weight in lbs. ‡Hitch to rear

FRESH GRAY BLACK (GALS)

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## HALF-TON TOWABLE FIFTH WHEELS



230RL



268BH



240RL



290BH



260RD



295RL

### SHORT BED FRIENDLY!

TURNING POINT SWIVEL PIN BOX

90° TURNING RADIUS WITHOUT A SLIDER HITCH IN A 5.5 FT TRUCK BED





KITCHEN 290BH



90° TURN RADIUS  
PIN BOX



35,000 BTU  
FURNACE



2" RECEIVER  
HITCH UPGRADE



6' COILED  
BREAKAWAY CABLE

NEW!



15,000 BTU  
DUCTED AC



UNOBSTRUCTED  
PASS-THRU STORAGE



50 AMP  
ELECT. SERVICE



ONE-TOUCH  
AUTO LEVELING

NEW!

	UVW <sup>†</sup>	HITCH <sup>‡</sup>	GVWR	LENGTH <sup>§</sup>	HEIGHT	CAPACITY
23ORL	6,945	1,195	9,495	28' 1"	12' 0"	52 71 39
24ORL	-	-	9,495	29' 11"	12' 0"	52 78 39
26ORD	7,225	1,325	9,495	29' 9"	12' 0"	52 71 39
268BH	7,791	1,274	9,495	31' 11"	12' 0"	52 71 39
290BH	8,194	1,280	10,195	34' 1"	12' 0"	52 78 39
295RL	8,496	1,391	10,195	32' 9"	12' 0"	52 78 39

<sup>†</sup>Based on average weight in lbs. <sup>‡</sup>Hitch to rear <sup>§</sup>FRESH GRAY BLACK (GALS)

## HALF-TON TOWABLE REDEFINED

1/2 TON TRUCK  
TOW RATING

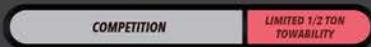
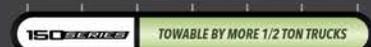
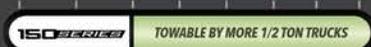


1/2 TON TRUCK  
PAYLOAD CAPACITY



FIFTH WHEEL DRY WEIGHT (UVW)

FIFTH WHEEL HITCH WEIGHT



### EXTERIOR & CONSTRUCTION

- Aerodynamic Front Cap with Max Turn Radius
- Marine Grade LED Hitch Light
- Rubberized Suspension Equalizer
- 15" Aluminum Wheels with E-Rated Tires
- 80% Tint Radius Safety Glass Windows
- Battery Kill Switch in Pass Thru Storage Area
- 30# LP Bottles (2)
- 30" Radius Entry Door
- Outside Speakers
- Outside Shower
- Under Carriage Spare Tire and Carrier
- High-Capacity Water Pump with Interior and Exterior Switch
- Extra Large 2" Fresh Water Drain Valve
- Gel Coated Ivory Fiberglass Exterior
- Residential 5" Truss Rafters (16" O.C.)
- Factory Installed Roof Ladder with Walk-on Roof Decking
- Fiberglass and Radiant Foil Roof and Front Cap Insulation
- One-Piece TPO Roof Membrane with 12-Year Warranty
- Easy Access Low Point Drain Valves
- Laminated Aluminum Framed Side Walls & Rear Wall (R-9)
- Laminated Aluminum Framed Roof & End Walls in Slide Rooms (R-9)
- Aluminum Framed Main Floor (R-30\*)
- Residential Wood Framed Roof (R-40\*)

\*Equivalent R-Value

### KITCHEN & INTERIOR

- Gunstock Fixtures and Hardware
- Hardwood Galley Slide Trim Moldings & End Caps
- Residential Cabinet Doors
- Solid Hardwood Drawer Fronts
- Louvered Tread Steps to Bedroom
- Pre-drilled and Screwed Cabinetry w/ Solid Core Cabinet Stiles
- Ball Bearing Full Extension Drawer Glides
- Heated Wall Hugger Theatre Seats w/ Massage & LED Lights (Most Models)
- Large Panoramic Slide Room Windows
- Premium Congoleum Flooring
- Ductless Flooring Throughout Living Area
- Residential Style Window Treatment
- LED Lighting Throughout with Motion Sensors (Key Areas)
- Roller Shades

### BED & BATH

- King Size Wardrobe
- 60 x 80 Mattress w/ Residential Bedspread
- Oversized Underbed Storage
- Heat Registers and Closeable A/C Vents in Bedroom
- Cable/SAT Prep
- 30 x 36 Residential Walk-in Shower
- Wide View Skylight Over Shower
- Heat Duct and A/C Vents in Bathroom
- Custom Designed Shower Pan and Surround
- Power Vent Fan
- Extra Large Lav Top with Stainless Steel Sink
- Large Medicine Cabinet with Mirror

### PEACE OF MIND PACKAGE

Mandatory

- 90 Degree Turn Radius Pin Box (Turning Point)
- 6' Coiled Breakaway Cable
- Aluminum Entry Steps
- 8 cu.ft. Double Door Refrigerator
- Residential Pulldown Sprayer Faucet
- Deep-Seated Stainless-Steel Sink with Cover
- Residential Cabinetry
- Universal All-In-One Docking Station
- 17.8 Gal./Hr. Quick Recovery Water Heater
- Black Tank Flush
- Baggage Doors with Magna Latch
- Walk-on Roof
- Aluminum Rims with Nitrogen Filled Radial Tires
- Metal Slam Latch Front Cargo Doors
- Upgraded 2" Receiver Hitch w/ 4 Prong Connection

### POWER PACKAGE

Mandatory

- One-Touch Automatic Leveling System
- HDMI/AM/FM/CD/DVD Bluetooth Stereo System
- High Definition LED Television w/Swing Arm (Living Area)
- Exterior Cable Hookup (Sidewall)
- 50 AMP Electrical Service
- Wired and Framed for 2nd A/C in Bedroom
- Detachable Power Cord with LED Light
- 15k BTU Ducted A/C
- Adjustable Power Awning w/ LED Lights
- LED Interior Lighting
- Motion Sensor Pass Thru / Entry Lighting (LED)
- Roof Mounted Solar Prep
- 30" Stainless Steel Microwave

### ARCTIC 4-SEASONS PROTECTION PACKAGE

Mandatory

- 12v Heat Pads on Holding Tanks
- 35k BTU High Capacity Furnace
- Thermofoil Insulated Underbelly (Under Holding Tanks)
- Heated and Enclosed Underbelly w/Circulating Heat
- Heated Pass Thru Storage Area and Enclosed Dump Valves
- Zero Degree Extended Season Enjoyment
- EZ Winterization (Valve in Utility Center)
- Insulated Slide-out Floors
- Dual Attic Vents
- Double Insulated Roof and Front Cap

### OPTIONS

- Free Standing Table w/Storage Ottoman (Model Specific)
- Dual Pane Windows
- Tri-Fold IPO Theatre Seating (Model Specific)
- 78" Theatre Seating IPO Dinette (Model Specific)
- 2nd Awning (295RL only - Forced)
- 2nd AC Low Profile 13.5k BTU
- 12 cu. ft. Refrigerator IPO 8 cu. ft Refer (26ORD - Forced)

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150 SERIES FIFTH WHEELS

# FIFTH WHEELS

RANGING FROM 30-41 FT. AND STARTING AROUND 8900 LBS UVW.

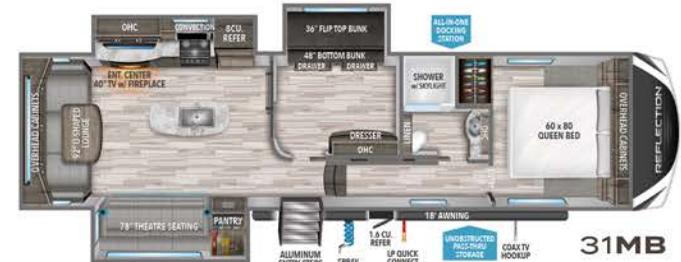
## FIFTH WHEELS



28BH



29RS



31MB



303RLS



311BHS



320MKS



337RLS



367BHS

VOTED BEST FIFTH WHEEL 2018!

# REFLECTION



2018 TRAILERLIFE READERS' GOLD AWARD WINNER



2018 DSI QUALITY CIRCLE AWARD WINNER



**KITCHEN** 337RLS



**ONE-TOUCH  
AUTO LEVELING**



**MAX TURN RADIUS  
FRONT CAP**



**35,000 BTU  
FURNACE**



**2" RECEIVER  
HITCH UPGRADE**



**15,000 BTU  
DUCTED AC**



**UNOBSTRUCTED  
PASS-THRU STORAGE**



**50 AMP  
ELECT. SERVICE**



**16" HEAVY DUTY  
E-RATED TIRES**

	UVW <sup>†</sup>	HITCH <sup>‡</sup>	GVWR	LENGTH <sup>†</sup>	HEIGHT	CAPACITY
<b>28BH</b>	8,925	1,545	10,995	34' 8"	12' 3"	60 86 43
<b>29RS</b>	8,615	1,538	10,995	30' 11"	12' 3"	60 75 43
<b>31MB</b>	9,726	1,820	12,995	36' 2"	12' 3"	60 75 43
<b>303RLS</b>	9,385	1,725	11,995	32' 5"	12' 3"	60 87 47
<b>311BHS</b>	11,185	2,180	13,995	36' 10"	12' 3"	60 87 87
<b>320MKS</b>	10,495	1,960	13,995	34' 8"	12' 6"	60 94 43
<b>337RLS</b>	10,570	2,090	13,995	35' 6"	12' 6"	60 87 47
<b>367BHS</b>	12,474	2,665	14,995	41' 0"	12' 8"	60 94 47

<sup>†</sup>Based on average weight in lbs. <sup>‡</sup>Hitch to rear

FRESH GRAY BLACK(GALS)

## EXTERIOR & CONSTRUCTION

- Aerodynamic Front Cap with Max Turn Radius
- Marine Grade LED Hitch Light
- LED "Night Lights" Under Bedroom Slide
- Rubberized Suspension Equalizer
- Aluminum Wheels with E-Rated Tires
- 80% Tint Radius Safety Glass Windows
- Battery Kill Switch in Pass Thru Storage Area
- Extended Pin Box
- 30# LP Bottles (2)
- 30" Radius Entry Door
- Outside Speakers
- Outside Shower
- Factory Installed Roof Ladder
- Under Carriage Spare Tire and Carrier
- High-Capacity Water Pump with Interior and Exterior Switch
- Extra Large 2" Fresh Water Drain Valve
- Gel Coated Ivory Fiberglass Exterior
- Residential 5" Truss Rafters (16" O.C.)
- Walk On Roof Decking
- Fiberglass and Radiant Foil Roof and Front Cap Insulation
- One-Piece TPO Roof Membrane with 12-Year Warranty
- Easy Access Low Point Drain Valves
- Laminated Aluminum Framed Side Walls & Rear Wall (R-9)
- Laminated Aluminum Framed Roof & End Walls in Slide Rooms (R-9)
- Aluminum Framed Main Floor (R-30\*)
- Residential Wood Framed Roof (R-40\*)

\* Equivalent R-Value

## KITCHEN & INTERIOR

- Gunstock Fixtures and Hardware
- Deep, Undermount Kitchen Sink
- Hardwood Galley Slide Trim Moldings & End Caps
- Hardwood Panel Refrigerator Fronts
- Residential Cabinet Doors
- Solid Hardwood Drawer Fronts
- Louvered Tread Steps to Bedroom
- Solid Core Cabinet Stiles
- Pre-drilled and Screwed Cabinetry
- Ball Bearing Full Extension Drawer Glides
- Tri-Fold Hide-A-Bed Sofa (Model Specific)
- Large Panoramic Slide Room Windows
- Premium Congoleum Flooring
- Ductless Flooring Throughout Living Area
- Residential Style Window Treatment
- LED Lighting Throughout with Motion Sensors (Key Areas)
- Roller Shade Window Covering

## BED & BATH

- King Size Wardrobe
- Pillowtop Mattress w/Residential Bedspread
- Oversized Underbed Storage
- Bedroom Heat Registers
- Closeable A/C Vents
- Cable/SAT Prep
- Spacious Shower with Glass Door
- Wide View Skylight Over Shower
- Heat Duct and A/C Vents in Bathroom
- Power Vent Fan
- Extra Large Lav Top with Stainless Steel Sink
- Large Medicine Cabinet with Mirror

## PEACE OF MIND PACKAGE

Mandatory

- Residential Cabinetry
- Solid Surface Countertops and Sink Covers
- Universal All-in-One Docking Station
- Aluminum Entry Steps
- Metal Slam Latch Cargo Doors
- 8 cu.ft. Double Door Refrigerator
- 17.8 Gal./Hr. Quick Recovery Water Heater
- Porcelain Toilet with Foot Pedal Flush
- Residential Hi Rise Faucet with Pullout Sprayer
- Black Tank Flush
- Upgraded 2" Receiver Hitch w/ 4 Prong Connection
- Residential Fireplace
- Heated Wall Hugger Theatre Seats w/ Massage & LED Lights (Most Models)
- Residential Booth Dinette
- LP Quick Connect
- Neve-R-Adjust Brakes

## ULTIMATE POWER PACKAGE

Mandatory

- One-Touch Automatic Leveling System
- HDMI/AM/FM/CD/DVD Bluetooth Stereo System
- High Definition LED Television w/Swing Arm (Living Area)
- Exterior Cable Hookup (Sidewall)
- 50 AMP Electrical Service
- Wired and Framed for 2nd A/C in Bedroom
- Detachable Power Cord with LED Light
- 15k BTU Ducted A/C
- Adjustable Power Awning w/ LED Lights
- LED Interior Lighting
- Motion Sensor Pass Thru / Entry Lighting (LED)
- Roof Mounted Solar Prep
- 30" Residential Convection Microwave Oven

## ARCTIC 4-SEASONS PROTECTION PACKAGE

Mandatory

- 12v Heat Pads on Holding Tanks
- 35k BTU High Capacity Furnace
- Thermofoil Insulated Underbelly (Under Holding Tanks)
- Heated and Enclosed Underbelly w/Circulating Heat
- Heated Pass Thru Storage Area and Enclosed Dump Valves
- Zero Degree Extended Season Enjoyment
- EZ Winterization (Valve in Utility Center)
- Insulated Slide-out Floors
- Dual Attic Vents | Double Insulated Roof and Front Cap

## OPTIONS

- Free Standing Table w/Storage Ottoman (NA 28BH and 31MB)
- 12 cu.ft. Refrigerator (Forced) (NA 29RS and 31MB)
- Dual Pane Windows
- 78" Theatre Seating IPO Booth (28BH only)
- 2nd A/C Low Profile 13.5k BTU Ducted
- King Bed (320MKS, 337RLS, 367BHS)
- 2nd Awning (Forced) (NA 28BH, 29RS and 31MB)
- 60" Tri-Fold Sofa IPO Theatre Seating (Forced) (28BH only)

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# WE STRIVE FOR NOTHING LESS THAN CUSTOMERS FOR LIFE!



Thank you for taking the time to tour our coach.

We would like to share what sets Grand Design RV apart from all other RV manufacturers and why this difference is important to you.

My close friends and I were part of an ownership team at a travel trailer, fifth wheel company that grew to become one of the largest RV manufacturers in the world. While proud of this accomplishment, it became difficult to stay in touch with customers, employees, and ultimately the quality of the final product. It became obvious, there was a better way.

In 2012 we started with a mission to build a better RV company. A company with a culture that desires a long-term, personal connection with customers, employees and dealers – that company became Grand Design RV. Our business model of doing the right thing has led us to many years of unparalleled growth.

At Grand Design we are customer centered and everything we do daily revolves around you. Our goal is simple – continue to lead the industry with quality, innovative products while striving to improve our customers' RV experience before, during and after their purchase. We strive for nothing less than customers for life and I would be honored to personally welcome you to the Grand Design family.

Warmest Regards,

President / CEO / Co-Founder

## LONG TERM VALUE

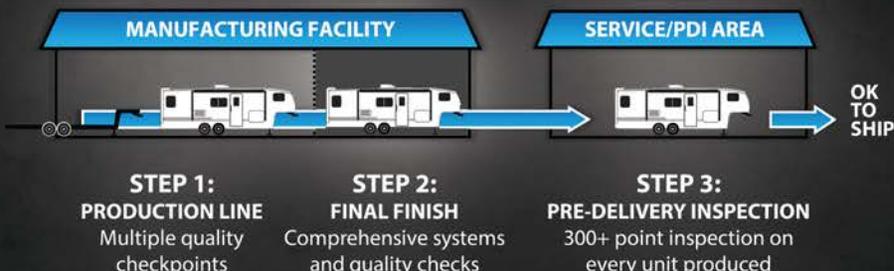
Everything we do at our company is designed to build long-term value in what we offer our customers, "More features and superior value for your dollar."

## CUSTOMER CENTERED

Our focus, from the very first day we opened our doors, revolves around our customers. Your satisfaction is our future. GDRV4Life!

## RAISING THE QUALITY BAR

We put every Grand Design RV through a series of quality inspection gates during the manufacturing process. Once completed, the unit undergoes a comprehensive "final finish" inspection. At this point, most manufacturers ship their coaches to the dealer for retail sale. We aren't most manufacturers. Every one of our coaches is moved to a PDI (Pre-Delivery Inspection) area where they are put through a rigorous 300+ point inspection checklist. It is only after this PDI that we certify a unit ready to ship to our dealers.



## SUPERIOR SERVICE

Anything built by humans that travels down the open road is subject to issues. It's how those issues are addressed that makes Grand Design so special to our owners. Visit the independent owners page on Facebook (Grand Design RV Owners) and see for yourself. We take care of our customers after the sale. An informed customer will be a Grand Design customer!

## CLASS LEADING WARRANTY

We back every one of our coaches with a 3-year limited structural warranty.



Colton RV  
North Tonawanda, NY 14120  
(716) 694-0188  
(800) 628-4889  
www.ColtonRV.com

Colton RV  
Orchard Park, NY 14127  
(716) 957-3250  
(800) 628-4889  
www.Coltonrv.com



Grand Design RV was created in 2012 and founded by current CEO, Don Clark and brothers Ron and Bill Fenech (Representing over 80 combined years of experience in the RV Industry).