

# Rental Guidelines

Phone - 1-800-397-5333

Email - Rentals@BellCamperSales.com

Website - www.BellRVRentals.com

# Rental Guidelines

#### What we Rent

Class C Motor Homes – 30' Long & 12' High with 4 beds. Travel Trailers – 20' to 35' Long & 12' High with 2 to 4 beds

\*All rental floor plans are available to view online at <a href="www.bellcampersales.com/rvs-for-rent">www.bellcampersales.com/rvs-for-rent</a>

### **Deposit**

All reservations require a \$1000 security deposit. (Secured with a credit card)
The deposit is held on account, separate from the rental fees but is refundable at the end of the rental,
provided the unit is returned in the same condition it left in, there are no damages and no additional mileage.

## **Cancellation Policy**

\*You can purchase the "cancellation protection" option for a 1 time fee of \$89/ rental.

30 days prior: Full refund of deposit
15 - 30 days prior: Cancellation fee of \$350
14 days – No Show Cancellation fee of \$500

#### **Rental Periods**

We have Daily, Weekly, and Monthly rental rates. There are no more discounts past the monthly rate. Rentals are counted by the nights you have the RV.

#### **Minimums**

We have a 3 day minimum all all rental units.

# Pick Up and Drop Off Times

Rental units will be picked up and dropped off in the RV lanes on the west side of the dealership. (Unless you purchase nights at our onsite campground.

Pick up: Monday – Friday from 1:30pm – 4:30pm

Return: Monday – Friday before 10:00am

\*We only do Pick up and Returns during normal working hours for the dealership.

#### Mileage Included

Motorhomes: 150 free miles per day. Travel Trailers: No mileage involved.

Additional Mileage is \$.45 per mile, or you may purchase the "Mileage Block" option. \$350/1000 Miles

## Bell RV Village - On Site Campground

Camping at our on site campground "Bell RV Village" is not included in the rental.

\*You may purchase the "Beginners Package" which include your first nights stay at Bell RV Village. Any additional nights can be purchase at the campground office.

#### Insurance

Motorhome: Insure the rental vehicle with your auto insurance, if a rented motorhome is not covered

under your policy you can purchase insurance through MBA Insurance at

www.mbamotorhome.com. Insurance through MBA will have a \$1000 deductible.

Travel Trailer: Comprehensive and collision insurance is included with a \$1000 deductible. You will

need to provide proof of insurance on the tow vehicle.

# <u>Additional Charges</u>

-A one time prep/demo fee of \$165 is applied to all rental contracts

- -Sales tax is charged on the rental rate, additional mileage and taxable additional rental items.
- -Overage in mileage charges will apply if you have gone over your included mileage or purchased mileage.
- -Overage in generator hours will apply if you have gone over you included hours and did not purchase the generator package.
- -Collision damage waiver must be purchased if your auto insurance does not extend to a rental motorhome.
- -There is a non-refundable \$65 pet fee for those who bring their dogs.
- -Provided you return the rental unit in the condition it left in, there are no additional charges.

#### Included with the Rental

Propane: Included with motorhome and travel trailer rentals

Generator: We include 6 hours usage for each day of rental, there is a charge of \$3.00/hr thereafter.

Or you may purchase the "Generator Package" for \$89 which includes unlimited

generator use.

Mileage: We include 150 miles for each day of the rental, there is a charge of \$.45/mile thereafter.

Or you may purchase the "Mileage Block" at \$350/1000 miles.

## **Appliances That Come in Our Rentals**

Refrigerator Freezer Stove Top Microwave A/C Furnace

Water Heater Awning TV

# **Towing Requirements for Travel Trailers**

- 1. The tow vehicles hitch must be rated above the gross vehicle weight rating of the trailer you plan to rent.
- 2. Electronic Brake Controller. (If you do not have a brake controller you can rent one from us for \$69)
- 3. 7-Way round plug with wired battery charge line on your vehicle.

\*With help finding any of these items on you tow vehicle please give us a call.

# **Towing Behind Motorhomes**

We do not allow towing behind any rental units.

\*Bike racks or cargo racks are allowed

# Insurance Requirements

# What you will need

Motorhome: Insure the rental vehicle with your auto insurance, if a rented motorhome is covered

under your policy or purchase insurance through MBA Insurance at

www.mbamotorhome.com. Insurance through MBA will have a \$1000 deductible.

Travel Trailer: Comprehensive and collision insurance is included with a \$100 deductible. You will need

to provide proof of insurance on the tow vehicle.

# **Protection Coverage Options (Motorhome Only)**

- 1. If you auto insurance will cover the rented vehicle for liability and physical damage (comprehensive & collision), you can provide Bell Camper Sales with a binder/rider from your insurance company. The binder/rider will need to list the rental vehicle make/model/year/VIN# and list Bell Camper Sales as an additional insured. Each driver will need to provide a separate binder/rider unless they are stated as insured on the same policy as another driver.
- You can choose to purchase rental insurance through MBA at <u>www.mbamotorhome.com</u> and use our policy number of # . Follow the step by step instructions and once complete it will automatically send us the correct insurance information we need.

<sup>\*</sup>For any additional insurance questions please give us a call at 1-800-397-5333 and ask for the rental department.

# **Additional Rental Options**

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Campground Into	\$33.15/night	Get a discounted rate at our on site campground each night you stay there. Plus we will do the rental demo in your campsite and we will be able to answer any questions you might have the next day before you leave on you trip.
Drop & Go	\$99/rental	Customer is not responsible for cleaning of interior/exterior and dumping the black & gray tanks prior to return. If not purchased and returned without the listed completed, the charges upon return are as follows: Interior Clean \$100 Exterior Clean \$75, Dump and Flush tanks \$100.
Cancellation Protection	\$89/rental	Cancel anytime up to 24 hrs. prior to your rental and received full refund of the reservation cost.
Delivery fee	\$3/mile	We will deliver your rental to the campground for you. All you need to do is show up and camp. You will be required to come to the dealership first to do you paperwork and demo/walk around. You will be charge for mileage that the delivery person is pulling/driving the rental. There is also a \$50.00 minimum.
Bluetooth Brake Controller	\$69/rental	Required – travel trailer only. If your vehicle is not equipped with an electric brake controller, you will need to rent this unit.
Generator Package	\$89/rental	Unlimited generator usage. Otherwise, you get 6 hrs/day included and \$3.00/hour over the included hours.
Early Pick-Up	\$99/rental	Very Limited availability must be verified prior to approval. Pick up at 10:00am instead of normal 1:30 – 4:30 pick up.
Mileage Block	\$350/Block	1000 miles. Must be purchased in advance. We do not refund for un-used mileage.
Pet Fee	\$65/dog	We are dog friendly. Any damages will be deducted from the deposit or claimed on insurance.
Kitchen Kit	\$99/rental	Includes: Pots, pans, colander, cooking utensils, knives, cutlery, dinnerware, coffee mugs, beverage cups, measuring cup, cutting board, coffee maker, and cleaning supplies.
Linen Kit	\$50/rental	Includes: Sheets, quilt/comforter, bath towels, hand towels, and dish towels. This comes with enough sheets and towels for all people staying in the rental. This does not come with pillows or pillowcases.
Bike/Storage Rack	\$25/rental	Hitch mounted bike rack with lock. (For use on motorhomes only)
Linens Kit	\$69/rental	Sheet and towels for everyone staying in the rental.
Center-line Kit	\$89/rental	We will setup and demo our weight distribution and sway control device to help make towing easier.

# Packing Suggestions

# Personal / Misc

- Credit Card
- Driver's License
- Extra Car/ Truck Keys
- Extra Eyeglasses
- Sunglasses
- Pocket Knife
- Sewing Kit
- Rain Gear
- Flashlight / Lantern
- Matches / Long Lighter
- Sunscreen
- Duct Tape
- Bug Spray
- · Fly Swatter
- Notebook / Pen / Pencil
- String / Rope / Clothesline
- Small Tool Kit
- Scissors
- Cooler
- Medications
- Dog Leashes / beds / bowls / and etc.
- · Fire Wood

#### Linens

- Sheets
- Pillow / Pillowcases
- Blankets
- Laundry Bag / Pop-Up Basket
- Hand Towels
- Rags (Cleaning/Dishes/Spills)
- Sleeping Bags

#### Kitchen

- Can Opener
- Bottle Opener
- Grilling Utensils
- Skillet
- Pots w/Lids
- Baking Pans
- Mixing Bowls w/ Lids
- Aluminum Foil
- Baggies
- Paper Plates
- Plastic Cups
- Plastic Utensils
- Dish Soap & Hand Soap
- Paper Towels
- Trash Bags (Large & Small)
- Sharp Knives
- Hot Pad / Oven Mitt
- Storage Containers
- Long Fire Forks for Hot Dog / Smores

### **Entertainment**

- Movies
- Games
- Cards
- Outdoor Toys
- River Toys
- Bikes
- Coloring Books / Crayons
- Fishing Equipment
- Binoculars

### **Bathroom**

- Towels
- Washcloths
- Hand Soap
- Toiletries (Shampoo, Razors, etc)
- Tooth Brushes / Toothpaste
- First Aid Kit
- · Beach Towels

# Cleaning

- Broom
- Spray Cleanser
- Scrub Sponge

#### **Food**

- Seasonings
- Marinades
- Butter
- Eggs
- Milk
- Pre-Plan you meals to conserve space and to know what food to bring
- Individually Packaged Snacks
- Graham Crackers
- Chocolate Bars
- Marshmallows

#### Clothes

- Everyday Outdoor Active Wear
- Boots
- · Tennis Shoes
- Water Shoes
- Hoodie / Sweatshirt
- · Light Jacket / Warm Coat

# Rental Return Expectations

As part of the Pre-Delivery Inspection on rental units, Bell Camper Sales performs the following:

- Fills the Gasoline Tank
- Cleans the interior and exterior of vehicle (in colder times of the year, the exterior is not washed)
- Fills the propane tanks
- Inspects all appliances for proper operation
- Fills the water tank (in colder times of the year, the tank will not be filled)

## Rental Return Expectation

\*\*If you have purchased the Drop & Go option, you are not required to clean the interior or exterior of the RV. You are required to remove all trash, empty compartments & cabinets of personal belongings & fill the gas tank\*\*

- 1. Please sweep the floors and wipe down the sinks, counters, and bathroom area.
- 2. Be sure to check all compartments/cabinets for your belongings We only hold items left in the RV for 2 weeks.
- 3. <u>Fill the gasoline tank</u> There is a Phillips gas station half a mile south of Bell Camper Sales that is an easy place to fill.
  - a) If you fill the tank at a station near your house, there is a good chance the tank will not be full by the time you reach our location and cause a top off charge on return.
  - b) Please make sure the tank is full. Be aware that most gas pumps have designated shut offs at certain dollar amounts. You may need to restart fueling.
- 4. You do not need to refill the propane tank.
- 5. You do not need to refill the water tank.
- 6. Please wash the front of the vehicle to eliminate most of the bugs. (We understand you will not be able to clean all the bugs off)
- 7. Throw away all trash
  - a) Be sure to bring trash bags with you on your trip.
  - b) Check refrigerator and freezer for food or ice.
  - c) Pick up toilet paper rolls, soap for bathroom/shower.
  - d) Check driver's area and cup holders.
- 8. Remember to dump the gray and black tanks before returning your rental. After dumping the tanks you will need to fill them up with freshwater several times and re-dump them to flush them out.
  - a) If you don't have a dump site where you are camping you can dump at our onsite campground (Bell RV Village) for a fee of \$5.00.
- 9. Remember to bring back all of the following or you will be charged for it from our parts department
  - a) Extension Cord
  - b) Shore Power Cord
  - c) 30/15 Amp Adapter
  - d) Water Pressure Regulator
  - e) Water Hose
  - f) Sewer Hose
  - g) Sewer Adapter

- h) Quick Link Levelers
- i) Remote Braking Controller (if rented)
- j) Stabilizer Jack Crank
- k) All Parts of the 4-Point Hitch