

Beckley's RV Rentals: Rental Terms & Conditions

Renter Requirements

Rentals are available to drivers 25 years of age or older with current valid auto insurance. Renter must be present at the time of pick up and must present valid Driver's License, valid Proof of Insurance, and a major credit card.

Reservations and Rental Deposit

- **There is a 3 night minimum on all rentals.**
- **A \$25 Administrative Fee is applied to every rental agreement.**
- We require a signed and completed **Reservation Form** and this **Terms and Conditions** sheet on file before any reservations are made. We cannot hold a unit without both forms submitted and Reservation Deposit paid.
- The reservation deposit is equal to a one night rental rate. Reservations of 21 days or more require a reservation deposit equal to a one week's rental rate. The reservation deposit is deducted from the total rental amount which is to be paid in full upon departure.
- 48-hour notice is required for all reservations. **No same day rentals.**
- A confirmation and receipt for the Reservation Deposit will be emailed within 48 hours of submitting paperwork.
- See Cancellations and Changes for more information.

Pick Up & Drop Off

Pick up times are 9:30 am – 4:00 pm Mon – Fri, 9:30 am – 11:00 am Saturday. No pick ups on Sunday. You must schedule a time slot PRIOR to picking up the unit. The time slots are limited. Please select a time when completing your reservation. Plan 1 hour for your walk through and paperwork. All pick ups must be made from our Frederick, MD location, unless delivery arrangements have been scheduled prior.

Return time is by 12:00 pm Mon – Sun

THERE ARE NO REFUNDS FOR EARLY RETURNS. Any return after 12:00 pm results in an additional day charged to the rental. We are closed on Sundays for pick up but you can return the unit on Sundays. If a return is made after hours, the renter responsible for the condition of rental until it is checked in on the next business day. If you wish to extend your rental after departure, you must contact Beckley's RV Rentals immediately to check if it is available. All returns must be made at our Frederick, MD location, unless delivery arrangements have been scheduled prior.

Long Term Rentals – When you rent a unit for temporary housing, Beckley's RVS can provide delivery and set up at your location (fees will vary based on location). If you are displaced after a home disaster such as a fire, flood, mold, or storm damage, we will work with you and your insurance company so that you can focus on making a temporary home. In addition to our extensive rental services, we also offer pre-owned RV sales.

We do require a security deposit of \$2250 for long term rentals where the unit will be used as temporary housing.

Security Deposits

This deposit must be paid by credit card and it is due at time you pick up. It must be paid by the renter since they are assuming liability of the rental.

Security Deposit Fees:

- **\$400 Non pet**
- **\$600 Pet Units**

The Security Deposit will be refunded within 72 hours of rental return. The refund amount could fluctuate based on any damages or accidents, DIY services (see below).

The following items will reflect the above Security Deposit:

1. **Mileage (MOTORHOME ONLY).** 100 miles per night are included free with the rental. Additional miles are **\$0.50 per mile for Class A,B, & C.** (taxable)
2. **Generator (MOTORHOME ONLY).** The generator can be used as needed **at \$0.50 per hour.**
3. **Gasoline (MOTORHOME ONLY).** The fuel tank is full at departure. Please bring it back full or a **\$10 per gallon charge** will be applied to refuel. All motorhomes require 87 octane fuel.
4. **LP/PROPANE.** Operates furnace, stove top, water heater and fridge. As a convenience, Beckley's RV Rentals will re-fill the propane at **\$4 per gallon** (taxable) if the tanks need to be re-filled at return. If propane is re-filled at another facility, there is no re-fill charge.
5. **HOLDING TANKS.** The black (sewage) and grey (waste) tanks must be emptied or a **\$50 dump fee** is assessed. A sewer hose is provided with each rental.
6. **CLEANING.** Rentals must be brought back "broom swept" clean. Exterior must be free of excessive road grime, mud, and dirt. There is a **minimum of \$100 cleaning fee** charged upon managers discretion. **NO SMOKING IN ANY OF OUR RENTALS.** PETS ARE ALLOWED IN PET FRIENDLY MODELS ONLY AND MUST BE AUTHORIZED BEFOREHAND. If smoking or unauthorized pet odors are found upon check in, we will charge a fumigation & cleaning fee of \$250 and prohibit you from renting with us again
7. **DAMAGES.** The damage security deposit will be refunded if the rental returns in the same condition as departure. This condition means nothing broken, scratched, torn, ripped, dented, abused, etc. or in any other conditions other than when it left. You will be asked to sign a damage inspection sheet prior to departure. The renter is responsible for 100% of damages up to \$1500. Damages of any value will delay the refund of the Damage Security Deposit. For safety reasons, all members of the renter's party are strictly prohibited from use of the roof and roof ladder.
8. **ACCIDENTS.** In the event an accident occurs, you will forfeit your security deposit and be responsible for the balance of the \$1500 accident deductible. Legal actions will be enforced for non-payment. Accidents and damages must be reported to Beckley's RV Rentals immediately by emailing any information, including police report numbers, to rentals@beckleysrvs.com

Break Downs, Roadside Emergencies, & Malfunctions

In the event of a roadside emergency, you must call us as soon as it is safe at **(800) 301-4787** during business hours. Or email after hours at rentals@beckleysrvs.com. **The renter is expected to use the Ford or Ram 24-hour roadside assistance numbers found below for any roadside emergency. All repairs must go through the appropriate dealer either with Ford or Ram depending on the RV model. Beckley's RV's will not reimburse customers for repairs if they are not done through the appropriate Ford or Ram dealer. Receipts are required for reimbursement, if work is approved by Beckley's RVs outside of previously mentioned authorized service centers.** The renter is responsible for all damage or repairs due to negligence or failure to provide maintenance to the vehicle during the rental period. Beckley's RV Rentals is not responsible for renters' expenses due to unforeseen breakdowns beyond Beckley's RV Rentals control. Renter will be reimbursed for up to \$100 of minor repairs, so long as a receipt is made available at return. Any repairs over \$100 must be authorized by Beckley's RV Rentals. If the rental is in breakdown repair for 12 hours or more, Beckley's RV Rentals is responsibility to the renter is limited to refund of daily rate or portion thereof. A/C, refrigerator, microwave and appliances, television, DVD/CD player, radio, cruise control, awning, leveling or stabilizing jacks, and generator malfunctions are not considered breakdowns and no refunds are available for repair to these items. Renter acknowledges that all tires are in proper order upon signing Check out form. Flat or leaking tire repairs/replacements to the rental vehicle is the sole responsibility of the renter.

Roadside Assistance FORD 1-800-241-3673 24-hour service

Roadside Assistance RAM 1-800-521-2779 24-hour service

Tolls & Traffic Violations

Tolls and traffic violations (camera tickets) will be covered up to \$100. Beckley's RV Rentals reserves the right to collect on any tolls or violations within 180 days of RV return date that total over \$100.

Cancellations and Changes

- 1. Cancellations with 60 days or MORE of notice before rental date:** A refund of the Reservation Deposit will be issued minus a **\$75 cancellation fee**.
- 2. Cancellations with 60 days or LESS of notice before rental date:** There will be **no refund** of the Reservation Deposit.
- 3. Rescheduling or Changing Reservation with more than 48 hours of notice:** You may reschedule or change the reservation within 48 hours of the scheduled departure. A **\$50 processing fee** will be assessed. Availability is not guaranteed.
- 4. Rescheduling or Changing Reservation with less than 48 hours of notice:** The renter forfeits the Reservation Deposit Fee and will be charged the full Reservation Deposit on a new rental agreement.

Insurance

Beckley's RV Rental Insurance is included with your rental rate and is subject to a \$1,500 damage and accident deductible if an accident or major damages occur. Coverage includes: State Statutory Limits of Liability, Comprehensive (per occurrence), Collision (per occurrence), Uninsured/Underinsured Motorist Bodily Injury (minimum state limit), and Medical Payments/Personal Injury Protection (minimum state limit).

Renter's Insurance - Proof of renters' insurance ID card will be required for ALL rentals. Proof of insurance must show current valid dates, renter's name and address, and policy numbers. This can be brought when you pick up or submitted prior to departure. This must be on file before the rental is released to renter. The tow vehicle's insurance must be in the name of the person on the Rental Reservation Form.

Trailer rentals: The person who owns the tow vehicle must be the "renter" and sign the rental contract. (Company owned vehicles) Renters' name must appear on the insurance ID card or have a notarized document from the owner giving permission and coverage of the vehicle when driven by renter. **Leased or rented tow vehicles are not allowed.**

Supplemental Liability Insurance (SLI) is available for \$14.95 per day. It is provided through a third party. More information can be found on the rental page of our website. Please ask a Rental Associate for details.

Tow Vehicle (trailers only) The tow vehicle must be properly equipped to tow the rental trailer. The vehicle and receiver must be able to tow the trailer's Gross Vehicle Weight Rating (GVWR) as well as the hitch weight. See spec page at www.BeckleysRVs.com The tow vehicle must have 7-pin round trailer connections and a dash mounted brake controller device. Beckley's RV Rentals offers wireless brake controllers, utility ball mounts, and weight distribution hitches at an additional charge. Please ask a rental associate for additional details.

Towing (motorhomes only)

Towing of any kind is strictly prohibited. The included insurance does not permit towing a vehicle or trailer. DO NOT tow anything behind the motorhome.

Parking Available

Parking spaces are available to leave a car during your rental period. Beckley's RV Rentals assumes no responsibility for vehicles left on the lot. Ask a rental associate for the location of parking area. Do not park overnight on the property without first filling out a Vehicle Parking Form provided by the Rental Associate. Unauthorized cars will be towed at the owner's expense.

Winter Rentals

All rental units are winterized from November 1 through March 31. Water systems can be used in the cold climates with some caution. Any damages to the rental caused by frozen water are the sole responsibility of the renter. Please discuss the best way to use the water system in cold weather with a rental associate.

Dry Camping

If you are not able to connect the trailer to an electric power supply, the trailer will have limited use of 12-volt power. Use of lights, pumps, and other appliances is not guaranteed on battery power alone. In a motorhome rental, you will need to run the generator or start the vehicle engine to charge the batteries and have adequate electric power to run 110-volt appliances (A/C, microwave, etc.).

What IS Included:

All items must be returned in good working order or a replacement value will be deducted from the Damage Security Deposit. Sewer hose, Fresh water hose with water pressure regulator, 30-amp electric cord with 30 amp – 15-amp electric adapter, Tire chocks, Roadside Emergency Reflectors (motorhome only).

What Is NOT Included

- **Linens, pillows, towels, kitchen utilities, pots, pans, etc. are not included** with the rental and will need to be provided by the renter.
- **Cleaning supplies are not included.** Please bring a broom/dustpan, disinfecting wipes, and any other necessary cleaning supplies.
- **Trash can is not provided.** Please bring along a bag or trash can to store your trash. Trash must be removed before return.
- **All rentals require the use of “RV/Marine” toilet paper and a black tank “Waste Digester”.** These items are available for purchase in our Rental Office, or they can be purchased prior to departure. Ask a rental associate for details if you are unsure about these products.
- **Ball mount, weight distribution hitch, and brake controller** are not included (trailers only). They are available for an additional charge.

THE CUSTOMER IS HEREBY NOTIFIED AND ADVISED THAT BECKLEY’S HAS INSTALLED ONE OR MORE THEFT RECOVERY DEVICES AND/OR ANTI-THEFT DEVICES (COLLECTIVELY THE “DEVICE”) IN THE RECREATIONAL VEHICLE, TRAILER AND/OR OTHER EQUIPMENT RENTED AND LEASED PURSUANT TO THIS AGREEMENT (THE “RENTED EQUIPMENT”) AND THAT SUCH DEVICE ALLOWS BECKLEY TO MONITOR THE LOCATIONS AND MOVEMENTS OF THE RENTED EQUIPMENT. BY THE CUSTOMER’S SIGNATURE BELOW, CUSTOMER ACKNOWLEDGES AND CONFIRMS SUCH NOTIFICATION AND CONSENTS TO MONITORING THE LOCATIONS AND MOVEMENTS BY BECKLEY’S.

I have read and agree to the terms and conditions of the travel trailer. We reserve the right to refuse any applicant. Terms and conditions are subject to change without notice.

Signature _____ Date _____

This page must be signed and returned along with the reservation form.

Updated 03/2023

Please submit pages 1 – 4, along with the completed Reservation Form to:

Email: rentals@BeckleysRVs.com

- 1) Fill out in Word/PDF viewer and submit
- 2) Print and fill out then scan and email back
- 3) Take a photo of completed forms and email back

Pick up and drop off location:

Beckley’s RV Rentals

7633 Devilbiss Bridge Rd Frederick, MD 21701

Phone: (301) 898-9848